

# Monaco Condominiums Rental Agreement

Jaco Beach, Costa Rica

Monaco 1 Condominium

**Date:** \_\_\_\_\_ **Guest Services Rep:** \_\_\_\_\_  
**Full Name:** \_\_\_\_\_ **Passport or DL:** \_\_\_\_\_  
**Check-In Date:** \_\_\_\_\_ **Check Out Date:** \_\_\_\_\_  
**Email Address:** \_\_\_\_\_ **Phone Number:** \_\_\_\_\_  
**Home Address:** \_\_\_\_\_

Welcome to Monaco Condominiums! We hope you have a wonderful stay! This property offers a bilingual staff with exceptional customer service skills! We strive to provide you with a memorable experience and hope you will come back and see us again! Don't hesitate to ask our staff for assistance. We have an in-house tour company that can provide you with information and/or book tours for you as well as assist you with your transportation needs. Please ask about our affordable transportation and tours to include transportation services to and from the airport or within Costa Rica. We have vetted tour operators that take special care of our Monaco customers. We can assist you with the following: transportation, canopy/ziplining tours, ATV tours, waterfall tours, deep seas fishing, horseback riding, crocodile tours, etc.

By Signing Below, I agree to all terms and conditions of this agreement:

**Check in Time:** Check-In time is 3PM. We do not guarantee check-in prior to check-in time; however, if the unit is clean and ready we will allow early check-in.

**Check-out Time:** Check out time is no later than 11AM. If you are checking out before 8 a.m., please contact the office the day before so you can make arrangements for an early check out. Our property is generally very busy and we need your assistance in a timely check out. Please pick up all, debris, garbage, etc from the unit before you leave. Also, check and make sure you have left no personal belongings behind. Renter(s) who check out after 11AM could be charged up to \$100.

**Housekeeping Services:** Monaco housekeeping staff will provide housekeeping services in your unit every other day. We'll attempt to coordinate and schedule the housekeeping services at your convenience. If you do not prefer housekeeping services during your stay please let us know at the time.

**Concierge Service:** The Monaco is pleased to offer concierge services during normal office hours, only **Monaco Preferred** vendors will be allowed on property. Please consult with our bilingual staff for your tour and transportation needs. Many of the events and activities which attract guests to Costa Rica come with inherent risks. The Monaco does not guarantee and assumes no responsibility for the reliability or safety of any event or activity which it books and **guests assume all risk of loss (including financial loss) or injury by reason of such event or activity.**

**Security:** We offer 24-hour security, 7 days per week. Renter(s) shall exercise due care for the safety and security of his/her personal property and belongings including automobile and contents thereof. Renter Shall promptly report any theft, loss or vandalism to Renter's property management, provided that Renters hereby releases, and holds harmless Monaco Condominiums, the Monaco Homeowners Association and the individual owner of the rented unit from any and all claims arising from loss, theft or damage to Renter's personal property.

**Visitors:** Guests or visitors are allowed in the **unit**. There is a \$10.00 per guest, per visit fee for all guests entering the property. Renter(s) shall be fully responsible for the conduct of any guest(s) brought onto the property including any damages caused by such guest(s). (This fee does not apply to friends and family member in your travel party who may be staying off the property.) No more than six (6) occupants are allowed in the 3 bedroom/2 bath units and four (4) occupants in the 2 Bedroom/2 bath units. (PLEASE DO NOT PAY ANY FEES TO THE GUARDS. The Monaco Office staff will collect guest(s) fees at check-out).

**Conduct:** Our staff are highly trained professionals who offer you with exceptional customer service! Renter(s) and his/her guest(s) shall at all times conduct themselves in a polite, respectful and orderly manner and shall comply at all times with the laws of Costa Rica, the Municipality of Jaco and the rules and regulations of Monaco Condominiums, including the following:

- Possession and use of illegal drugs is strictly prohibited;
- Renter(s) and their guest(s) shall refrain from excessive consumption of alcohol;
- No smoking is allowed inside any condominium unit. Smoking is allowed outside on the balconies provided the doors are closed. A violation of this policy will result in a \$200.00 penalty charge as well as possible eviction;

